

# Accessibility statement for e-Bug website

This accessibility statement applies to the e-Bug website

This website is run by the UK Health Security Agency (UKHSA). We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We have worked hard to make all e-Bug resources accessible, however the following resources are still yet to be reviewed and will not be compliant with the accessibility guidelines in the meantime.

- Beat the Bugs Community Course resources
- Antibiotic Guardian Youth Badge Pack

The following accessibility issues have also been identified on the website and are being worked on but will not be compliant with the accessibility guidelines in the meantime.

- Rendering issues when zooming text to 200% on Firefox
- Colour contrast fails on the Key Stage 3 and Key Stage 4 Teaching Resources pages
- Alternative text missing or not suitable for some images
- Non-unique text used for links (e.g. 'Download lesson') making it difficult for screen readers to identify the correct link

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille: contact via

- email [e-bug@ukhsa.gov.uk](mailto:e-bug@ukhsa.gov.uk)
- Post: Primary Care and Interventions Unit, Twyver House, Bruton Way, Gloucester, GL1 1DQ

We'll consider your request and get back to you in 5 working days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [e-bug@ukhsa.gov.uk](mailto:e-bug@ukhsa.gov.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

e-Bug is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard, due to the non-compliances listed below.

## **Non-accessible content**

The content listed below is non-accessible for the following reasons.

### **Non-compliance with the accessibility regulations**

- Some pages include elements with poor colour contrast to the background. This fails WCAG 2.2 success criterion 1.4.11 (Non-text Contrast).
- Some images have identical 'alt' values despite being different, which may confuse users of assistive technologies. This fails WCAG 2.2 success criterion 1.1.1 (Non-text Content).
- Some links do not clearly describe their purpose in context, making it difficult for users to understand their function. This fails WCAG 2.2 success criteria 2.4.4 (Link Purpose (In Context)), 2.4.9 (Link Purpose (Link Only)), and 4.1.2 (Name, Role, Value).
- Some headings and labels are not descriptive enough, making it difficult for users to navigate and understand the content. This fails WCAG 2.2 success criterion 2.4.6 (Headings and Labels).
- Some pages skip heading levels, disrupting the content structure and making it harder for users to navigate. This fails WCAG 2.2 success criterion 1.3.1 (Info and Relationships).
- Some interactive elements are inconsistently identified across pages, which can confuse users. This fails WCAG 2.2 success criteria 3.2.4 (Consistent Identification) and 2.4.9 (Link Purpose (Link Only)).
- Some elements trigger unexpected changes without user request, which can lead to confusion and disorientation. This fails WCAG 2.2 success criterion 3.2.5 (Change on Request).
- Some links have vague or undefined, making them difficult to interpret for assistive technologies. This fails WCAG 2.2 success criterion 4.1.1 (Parsing).

### **Disproportionate burden**

At this time, we have made no claims of disproportionate burden.

### **Content that's not within the scope of the accessibility regulations**

At this time, we have not identified any content that is not within scope of the accessibility regulations.

## **What we're doing to improve accessibility**

We're continuing to test all pages in this service and will update this statement when anything changes.

## **Preparation of this accessibility statement**

This statement was prepared on 16 September 2024. It was last reviewed on 16 September 2024.

This website was last tested on 12 September 2024 against the WCAG 2.2 AA standard.

The test was carried out by our website team. All pages of the website were tested using accessibility automated testing tools; UserWay and Deque (Axe).